Windham County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	348	322	322									
PRIOR YEAR	324	307	255	186	115	136	127	164	167	169	181	268

Year-to-Date Contacts for County: **992**

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**406**	**175**	**107**	**124**									
Food	**11**	4	2	5									
Housing/Shelter	**368**	162	98	108									
Material Goods	**2**	1	0	1									
Transportation	**10**	3	5	2									
Utilities	**15**	5	2	8									
CONSUMER SERVICES	**210**	**51**	**95**	**64**									
Consumer Assistance & Protection	**9**	3	4	2									
Consumer Regulation	**5**	2	1	2									
Money Management	**6**	3	2	1									
Tax Organizations and Services	**190**	43	88	59									
CRIMINAL JUSTICE AND LEGAL SERVICES	**33**	**11**	**9**	**13**									
Courts	**1**	0	0	1									
Criminal Correction System	**1**	0	1	0									
Judicial Services	**0**	0	0	0									
Law Enforcement Agencies	**1**	0	1	0									
Law Enforcement Services	**0**	0	0	0									
Legal Assistance Modalities	**13**	4	2	7									
Legal Services	**17**	7	5	5									
EDUCATION	**2**	**0**	**2**	**0**									
Educational Institutions/Schools	**0**	0	0	0									
Educational Programs	**1**	0	1	0									
Educational Support Services	**1**	0	1	0									
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**2**	**0**	**1**	**1**									
Environmental Protection and Improvement	**1**	0	0	1									
Public Health	**1**	0	1	0									
Public Safety	**0**	0	0	0									
HEALTH CARE	**36**	**14**	**14**	**8**									
Emergency Medical Care	**0**	0	0	0									
Health Screening/Diagnostic Services	**1**	0	0	1									
Health Supportive Services	**29**	13	9	7									
Human Reproduction	**0**	0	0	0									
Inpatient Health Facilities	**0**	0	0	0									
Outpatient Health Facilities	**0**	0	0	0									
Rehabilitative / Habilitative Services	**0**	0	0	0									
Specialized Treatment	**3**	0	3	0									
Specialty Medicine	**3**	1	2	0									

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INCOME SUPPORT AND EMPLOYMENT	**83**	**40**	**24**	**19**									
Employment	**2**	2	0	0									
Public Assistance Programs	**63**	32	17	14									
Social Insurance Programs	**0**	0	0	0									
Temporary Financial Aid	**18**	6	7	5									
INDIVIDUAL AND FAMILY LIFE	**6**	**5**	**1**	**0**									
Death Certification/Burial Arrangements	**1**	1	0	0									
Domestic Animal Services	**0**	0	0	0									
Individual and Family Support Services	**3**	2	1	0									
Leisure Activities	**0**	0	0	0									
Mutual Support	**2**	2	0	0									
Social Development and Enrichment	**0**	0	0	0									
Volunteer Opportunities and Development	**0**	0	0	0									
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**25**	**8**	**8**	**9**									
Counseling Settings / Approaches	**2**	0	2	0									
Mental Health Care Facilities	**0**	0	0	0									
Mental Health Evaluation and Treatment	**20**	7	5	8									
Mental Health Support Services	**1**	1	0	0									
Substance Use Disorder Services	**2**	0	1	1									
ORGANIZATIONAL/COMMUNITY SERVICES	**58**	**17**	**23**	**18**									
Arts and Culture	**0**	0	0	0									
Community Economic Development	**1**	0	1	0									
Community Facilities / Centers	**1**	0	0	1									
Community Groups / Government Offices	**16**	4	7	5									
Community Planning and Public Works	**0**	0	0	0									
Disaster Services	**1**	0	1	0									
Donor Services	**2**	1	0	1									
Information Services	**37**	12	14	11									
Military Services	**0**	0	0	0									
Occupational/Professional Associations	**0**	0	0	0									
Organizational Development and Management	**0**	0	0	0									
Political Organizations and Participation	**0**	0	0	0									
Research	**0**	0	0	0									
REFERRALS TO SERVICES NOT IN 211 DATABASE	**6**	**2**	**2**	**2**									
TOTAL NUMBER OF REFERRALS	**867**	**323**	**286**	**258**									