Washington County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	327	274	258									
PRIOR YEAR	286	194	195	190	189	174	195	225	185	203	249	384

Year-to-Date Contacts for County: **859**

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**383**	**153**	**121**	**109**									
Food	**7**	2	3	2									
Housing/Shelter	**348**	141	112	95									
Material Goods	**3**	1	0	2									
Transportation	**11**	2	3	6									
Utilities	**14**	7	3	4									
CONSUMER SERVICES	**23**	**8**	**6**	**9**									
Consumer Assistance & Protection	**4**	2	2	0									
Consumer Regulation	**7**	2	0	5									
Money Management	**1**	1	0	0									
Tax Organizations and Services	**11**	3	4	4									
CRIMINAL JUSTICE AND LEGAL SERVICES	**25**	**8**	**12**	**5**									
Courts	**0**	0	0	0									
Criminal Correction System	**1**	1	0	0									
Judicial Services	**0**	0	0	0									
Law Enforcement Agencies	**5**	1	4	0									
Law Enforcement Services	**1**	1	0	0									
Legal Assistance Modalities	**9**	4	2	3									
Legal Services	**9**	1	6	2									
EDUCATION	**1**	**1**	**0**	**0**									
Educational Institutions/Schools	**1**	1	0	0									
Educational Programs	**0**	0	0	0									
Educational Support Services	**0**	0	0	0									
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**12**	**2**	**4**	**6**									
Environmental Protection and Improvement	**2**	0	0	2									
Public Health	**9**	2	3	4									
Public Safety	**1**	0	1	0									
HEALTH CARE	**19**	**9**	**4**	**6**									
Emergency Medical Care	**0**	0	0	0									
Health Screening/Diagnostic Services	**0**	0	0	0									
Health Supportive Services	**15**	8	3	4									
Human Reproduction	**0**	0	0	0									
Inpatient Health Facilities	**2**	0	0	2									
Outpatient Health Facilities	**1**	0	1	0									
Rehabilitative / Habilitative Services	**0**	0	0	0									
Specialized Treatment	**1**	1	0	0									
Specialty Medicine	**0**	0	0	0									

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INCOME SUPPORT AND EMPLOYMENT	**83**	**37**	**25**	**21**									
Employment	**2**	0	0	2									
Public Assistance Programs	**62**	32	19	11									
Social Insurance Programs	**2**	0	0	2									
Temporary Financial Aid	**17**	5	6	6									
INDIVIDUAL AND FAMILY LIFE	**17**	**3**	**7**	**7**									
Death Certification/Burial Arrangements	**0**	0	0	0									
Domestic Animal Services	**2**	0	1	1									
Individual and Family Support Services	**8**	3	1	4									
Leisure Activities	**0**	0	0	0									
Mutual Support	**5**	0	3	2									
Social Development and Enrichment	**1**	0	1	0									
Volunteer Opportunities and Development	**1**	0	1	0									
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**41**	**15**	**14**	**12**									
Counseling Settings / Approaches	**5**	1	2	2									
Mental Health Care Facilities	**3**	1	1	1									
Mental Health Evaluation and Treatment	**19**	9	6	4									
Mental Health Support Services	**5**	1	2	2									
Substance Use Disorder Services	**9**	3	3	3									
ORGANIZATIONAL/COMMUNITY SERVICES	**50**	**19**	**14**	**17**									
Arts and Culture	**0**	0	0	0									
Community Economic Development	**0**	0	0	0									
Community Facilities / Centers	**2**	0	2	0									
Community Groups / Government Offices	**12**	5	3	4									
Community Planning and Public Works	**3**	2	0	1									
Disaster Services	**1**	0	0	1									
Donor Services	**0**	0	0	0									
Information Services	**30**	11	8	11									
Military Services	**0**	0	0	0									
Occupational/Professional Associations	**0**	0	0	0									
Organizational Development and Management	**2**	1	1	0									
Political Organizations and Participation	**0**	0	0	0									
Research	**0**	0	0	0									
REFERRALS TO SERVICES NOT IN 211 DATABASE	**8**	**4**	**1**	**3**									
TOTAL NUMBER OF REFERRALS	**662**	**259**	**208**	**195**									