Franklin County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	168	124	154									
PRIOR YEAR	166	140	136	130	126	162	125	145	134	183	204	149

Year-to-Date Contacts for County: 446

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**129**	**48**	**36**	**45**									
Food	**6**	4	0	2									
Housing/Shelter	**92**	35	28	29									
Material Goods	**2**	1	0	1									
Transportation	**9**	1	3	5									
Utilities	**20**	7	5	8									
CONSUMER SERVICES	**43**	**7**	**20**	**16**									
Consumer Assistance & Protection	**8**	0	6	2									
Consumer Regulation	**4**	2	1	1									
Money Management	**1**	1	0	0									
Tax Organizations and Services	**30**	4	13	13									
CRIMINAL JUSTICE AND LEGAL SERVICES	**44**	**16**	**11**	**17**									
Courts	**0**	0	0	0									
Criminal Correction System	**1**	0	1	0									
Judicial Services	**0**	0	0	0									
Law Enforcement Agencies	**2**	1	1	0									
Law Enforcement Services	**2**	1	1	0									
Legal Assistance Modalities	**20**	6	4	10									
Legal Services	**19**	8	4	7									
EDUCATION	**0**	**0**	**0**	**0**									
Educational Institutions/Schools	**0**	0	0	0									
Educational Programs	**0**	0	0	0									
Educational Support Services	**0**	0	0	0									
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**6**	**2**	**0**	**4**									
Environmental Protection and Improvement	**0**	0	0	0									
Public Health	**5**	1	0	4									
Public Safety	**1**	1	0	0									
HEALTH CARE	**23**	**12**	**5**	**6**									
Emergency Medical Care	**0**	0	0	0									
Health Screening/Diagnostic Services	**0**	0	0	0									
Health Supportive Services	**12**	6	3	3									
Human Reproduction	**0**	0	0	0									
Inpatient Health Facilities	**1**	0	1	0									
Outpatient Health Facilities	**1**	1	0	0									
Rehabilitative / Habilitative Services	**0**	0	0	0									
Specialized Treatment	**5**	3	0	2									
Specialty Medicine	**4**	2	1	1									

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INCOME SUPPORT AND EMPLOYMENT	**44**	**20**	**10**	**14**									
Employment	**1**	1	0	0									
Public Assistance Programs	**26**	12	6	8									
Social Insurance Programs	**1**	0	1	0									
Temporary Financial Aid	**16**	7	3	6									
INDIVIDUAL AND FAMILY LIFE	**16**	**5**	**6**	**5**									
Death Certification/Burial Arrangements	**1**	0	1	0									
Domestic Animal Services	**1**	1	0	0									
Individual and Family Support Services	**12**	3	5	4									
Leisure Activities	**0**	0	0	0									
Mutual Support	**1**	1	0	0									
Social Development and Enrichment	**0**	0	0	0									
Volunteer Opportunities and Development	**1**	0	0	1									
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**9**	**5**	**3**	**1**									
Counseling Settings / Approaches	**1**	1	0	0									
Mental Health Care Facilities	**0**	0	0	0									
Mental Health Evaluation and Treatment	**5**	3	1	1									
Mental Health Support Services	**0**	0	0	0									
Substance Use Disorder Services	**3**	1	2	0									
ORGANIZATIONAL/COMMUNITY SERVICES	**40**	**16**	**7**	**17**									
Arts and Culture	**0**	0	0	0									
Community Economic Development	**2**	2	0	0									
Community Facilities / Centers	**0**	0	0	0									
Community Groups / Government Offices	**13**	3	4	6									
Community Planning and Public Works	**0**	0	0	0									
Disaster Services	**0**	0	0	0									
Donor Services	**2**	1	1	0									
Information Services	**23**	10	2	11									
Military Services	**0**	0	0	0									
Occupational/Professional Associations	**0**	0	0	0									
Organizational Development and Management	**0**	0	0	0									
Political Organizations and Participation	**0**	0	0	0									
Research	**0**	0	0	0									
REFERRALS TO SERVICES NOT IN 211 DATABASE	**5**	**2**	**3**	**0**									
TOTAL NUMBER OF REFERRALS	**359**	**5**	**101**	**125**									