Chittenden County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	1236	1801	1754									
PRIOR YEAR	1234	1806	1094	898	596	618	614	756	627	665	755	1185

Year-to-Date Contacts for County: **4791**

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**1,257**	**394**	**414**	**449**									
Food	**25**	9	8	8									
Housing/Shelter	**1135**	356	376	403									
Material Goods	**28**	7	8	13									
Transportation	**32**	10	10	12									
Utilities	**37**	12	12	13									
CONSUMER SERVICES	**1,523**	**300**	**753**	**470**									
Consumer Assistance & Protection	**17**	7	4	6									
Consumer Regulation	**15**	5	4	6									
Money Management	**5**	0	2	3									
Tax Organizations and Services	**1486**	288	743	455									
CRIMINAL JUSTICE AND LEGAL SERVICES	**99**	**34**	**23**	**42**									
Courts	**4**	3	1	0									
Criminal Correction System	**2**	1	0	1									
Judicial Services	**0**	0	0	0									
Law Enforcement Agencies	**12**	3	1	8									
Law Enforcement Services	**2**	1	0	1									
Legal Assistance Modalities	**29**	9	7	13									
Legal Services	**50**	17	14	19									
EDUCATION	**6**	**0**	**4**	**2**									
Educational Institutions/Schools	**1**	0	1	0									
Educational Programs	**3**	0	2	1									
Educational Support Services	**2**	0	1	1									
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**11**	**4**	**3**	**4**									
Environmental Protection and Improvement	**0**	0	0	0									
Public Health	**8**	2	2	4									
Public Safety	**3**	2	1	0									
HEALTH CARE	**82**	**34**	**25**	**23**									
Emergency Medical Care	**0**	0	0	0									
Health Screening/Diagnostic Services	**1**	1	0	0									
Health Supportive Services	**51**	20	14	17									
Human Reproduction	**3**	3	0	0									
Inpatient Health Facilities	**10**	6	2	2									
Outpatient Health Facilities	**2**	1	0	1									
Rehabilitative / Habilitative Services	**1**	0	1	0									
Specialized Treatment	**3**	1	1	1									
Specialty Medicine	**11**	2	7	2									

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		J	F	M	A	M	J	J	A	S	O	N	D
INCOME SUPPORT AND EMPLOYMENT	**216**	**80**	**61**	**75**									
Employment	**5**	2	1	2									
Public Assistance Programs	**157**	61	42	54									
Social Insurance Programs	**9**	6	3	0									
Temporary Financial Aid	**45**	11	15	19									
INDIVIDUAL AND FAMILY LIFE	**36**	**16**	**9**	**11**									
Death Certification/Burial Arrangements	**2**	2	0	0									
Domestic Animal Services	**2**	0	0	2									
Individual and Family Support Services	**25**	10	9	6									
Leisure Activities	**1**	0	0	1									
Mutual Support	**2**	2	0	0									
Social Development and Enrichment	**0**	0	0	0									
Volunteer Opportunities and Development	**4**	2	0	2									
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**66**	**30**	**17**	**19**									
Counseling Settings / Approaches	**11**	7	2	2									
Mental Health Care Facilities	**2**	0	1	1									
Mental Health Evaluation and Treatment	**41**	18	9	14									
Mental Health Support Services	**5**	3	0	2									
Substance Use Disorder Services	**7**	2	5	0									
ORGANIZATIONAL/COMMUNITY SERVICES	**174**	**62**	**50**	**62**									
Arts and Culture	**0**	0	0	0									
Community Economic Development	**6**	4	0	2									
Community Facilities / Centers	**1**	0	1	0									
Community Groups / Government Offices	**37**	10	13	14									
Community Planning and Public Works	**6**	3	1	2									
Disaster Services	**0**	0	0	0									
Donor Services	**5**	2	3	0									
Information Services	**114**	41	30	43									
Military Services	**0**	0	0	0									
Occupational/Professional Associations	**0**	0	0	0									
Organizational Development and Management	**4**	2	1	1									
Political Organizations and Participation	**1**	0	1	0									
Research	**0**	0	0	0									
REFERRALS TO SERVICES NOT IN 211 DATABASE	**33**	**16**	**7**	**10**									
TOTAL NUMBER OF REFERRALS	**3,503**	**970**	**1366**	**1167**									