Windham County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	348	322										
PRIOR YEAR	324	307	255	186	115	136	127	164	167	169	181	268

Year-to-Date Contacts for County: 670

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**282**	**175**	**107**										
Food	**6**	4	2										
Housing/Shelter	**260**	162	98										
Material Goods	**1**	1	0										
Transportation	**8**	3	5										
Utilities	**7**	5	2										
CONSUMER SERVICES	**146**	**51**	**95**										
Consumer Assistance & Protection	**7**	3	4										
Consumer Regulation	**3**	2	1										
Money Management	**5**	3	2										
Tax Organizations and Services	**131**	43	88										
CRIMINAL JUSTICE AND LEGAL SERVICES	**20**	**11**	**9**										
Courts	**0**	0	0										
Criminal Correction System	**1**	0	1										
Judicial Services	**0**	0	0										
Law Enforcement Agencies	**1**	0	1										
Law Enforcement Services	**0**	0	0										
Legal Assistance Modalities	**6**	4	2										
Legal Services	**12**	7	5										
EDUCATION	**2**	**0**	**2**										
Educational Institutions/Schools	**0**	0	0										
Educational Programs	**1**	0	1										
Educational Support Services	**1**	0	1										
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**1**	**0**	**1**										
Environmental Protection and Improvement	**0**	0	0										
Public Health	**1**	0	1										
Public Safety	**0**	0	0										
HEALTH CARE	**28**	**14**	**14**										
Emergency Medical Care	**0**	0	0										
Health Screening/Diagnostic Services	**0**	0	0										
Health Supportive Services	**22**	13	9										
Human Reproduction	**0**	0	0										
Inpatient Health Facilities	**0**	0	0										
Outpatient Health Facilities	**0**	0	0										
Rehabilitative / Habilitative Services	**0**	0	0										
Specialized Treatment	**3**	0	3										
Specialty Medicine	**3**	1	2										

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		J	F	M	A	M	J	J	A	S	O	N	D
INCOME SUPPORT AND EMPLOYMENT	**64**	**40**	**24**										
Employment	**2**	2	0										
Public Assistance Programs	**49**	32	17										
Social Insurance Programs	**0**	0	0										
Temporary Financial Aid	**13**	6	7										
INDIVIDUAL AND FAMILY LIFE	**6**	**5**	**1**										
Death Certification/Burial Arrangements	**1**	1	0										
Domestic Animal Services	**0**	0	0										
Individual and Family Support Services	**3**	2	1										
Leisure Activities	**0**	0	0										
Mutual Support	**2**	2	0										
Social Development and Enrichment	**0**	0	0										
Volunteer Opportunities and Development	**0**	0	0										
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**16**	**8**	**8**										
Counseling Settings / Approaches	**2**	0	2										
Mental Health Care Facilities	**0**	0	0										
Mental Health Evaluation and Treatment	**12**	7	5										
Mental Health Support Services	**1**	1	0										
Substance Use Disorder Services	**1**	0	1										
ORGANIZATIONAL/COMMUNITY SERVICES	**40**	**17**	**23**										
Arts and Culture	**0**	0	0										
Community Economic Development	**1**	0	1										
Community Facilities / Centers	**0**	0	0										
Community Groups / Government Offices	**11**	4	7										
Community Planning and Public Works	**0**	0	0										
Disaster Services	**1**	0	1										
Donor Services	**1**	1	0										
Information Services	**26**	12	14										
Military Services	**0**	0	0										
Occupational/Professional Associations	**0**	0	0										
Organizational Development and Management	**0**	0	0										
Political Organizations and Participation	**0**	0	0										
Research	**0**	0	0										
REFERRALS TO SERVICES NOT IN 211 DATABASE	**4**	**2**	**2**										
TOTAL NUMBER OF REFERRALS	**609**	**323**	**286**										