Franklin County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	168	124										
PRIOR YEAR	166	140	136	130	126	162	125	145	134	183	204	149

Year-to-Date Contacts for County: 292

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**84**	**48**	**36**										
Food	**4**	4	0										
Housing/Shelter	**63**	35	28										
Material Goods	**1**	1	0										
Transportation	**4**	1	3										
Utilities	**12**	7	5										
CONSUMER SERVICES	**27**	**7**	**20**										
Consumer Assistance & Protection	**6**	0	6										
Consumer Regulation	**3**	2	1										
Money Management	**1**	1	0										
Tax Organizations and Services	**17**	4	13										
CRIMINAL JUSTICE AND LEGAL SERVICES	**27**	**16**	**11**										
Courts	**0**	0	0										
Criminal Correction System	**1**	0	1										
Judicial Services	**0**	0	0										
Law Enforcement Agencies	**2**	1	1										
Law Enforcement Services	**2**	1	1										
Legal Assistance Modalities	**10**	6	4										
Legal Services	**12**	8	4										
EDUCATION	**0**	**0**	**0**										
Educational Institutions/Schools	**0**	0	0										
Educational Programs	**0**	0	0										
Educational Support Services	**0**	0	0										
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**2**	**2**	**0**										
Environmental Protection and Improvement	**0**	0	0										
Public Health	**1**	1	0										
Public Safety	**1**	1	0										
HEALTH CARE	**17**	**12**	**5**										
Emergency Medical Care	**0**	0	0										
Health Screening/Diagnostic Services	**0**	0	0										
Health Supportive Services	**9**	6	3										
Human Reproduction	**0**	0	0										
Inpatient Health Facilities	**1**	0	1										
Outpatient Health Facilities	**1**	1	0										
Rehabilitative / Habilitative Services	**0**	0	0										
Specialized Treatment	**3**	3	0										
Specialty Medicine	**3**	2	1										

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		J	F	M	A	M	J	J	A	S	O	N	D
INCOME SUPPORT AND EMPLOYMENT	**30**	**20**	**10**										
Employment	**1**	1	0										
Public Assistance Programs	**18**	12	6										
Social Insurance Programs	**1**	0	1										
Temporary Financial Aid	**10**	7	3										
INDIVIDUAL AND FAMILY LIFE	**11**	**5**	**6**										
Death Certification/Burial Arrangements	**1**	0	1										
Domestic Animal Services	**1**	1	0										
Individual and Family Support Services	**8**	3	5										
Leisure Activities	**0**	0	0										
Mutual Support	**1**	1	0										
Social Development and Enrichment	**0**	0	0										
Volunteer Opportunities and Development	**0**	0	0										
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**8**	**5**	**3**										
Counseling Settings / Approaches	**1**	1	0										
Mental Health Care Facilities	**0**	0	0										
Mental Health Evaluation and Treatment	**4**	3	1										
Mental Health Support Services	**0**	0	0										
Substance Use Disorder Services	**3**	1	2										
ORGANIZATIONAL/COMMUNITY SERVICES	**23**	**16**	**7**										
Arts and Culture	**0**	0	0										
Community Economic Development	**2**	2	0										
Community Facilities / Centers	**0**	0	0										
Community Groups / Government Offices	**7**	3	4										
Community Planning and Public Works	**0**	0	0										
Disaster Services	**0**	0	0										
Donor Services	**2**	1	1										
Information Services	**12**	10	2										
Military Services	**0**	0	0										
Occupational/Professional Associations	**0**	0	0										
Organizational Development and Management	**0**	0	0										
Political Organizations and Participation	**0**	0	0										
Research	**0**	0	0										
REFERRALS TO SERVICES NOT IN 211 DATABASE	**5**	**2**	**3**										
TOTAL NUMBER OF REFERRALS	**234**	**5**	**101**										