Chittenden County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	1236	1801										
PRIOR YEAR	1234	1806	1094	898	596	618	614	756	627	665	755	1185

Year-to-Date Contacts for County: **3037**

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**808**	**394**	**414**										
Food	**17**	9	8										
Housing/Shelter	**732**	356	376										
Material Goods	**15**	7	8										
Transportation	**20**	10	10										
Utilities	**24**	12	12										
CONSUMER SERVICES	**1,053**	**300**	**753**										
Consumer Assistance & Protection	**11**	7	4										
Consumer Regulation	**9**	5	4										
Money Management	**2**	0	2										
Tax Organizations and Services	**1031**	288	743										
CRIMINAL JUSTICE AND LEGAL SERVICES	**57**	**34**	**23**										
Courts	**4**	3	1										
Criminal Correction System	**1**	1	0										
Judicial Services	**0**	0	0										
Law Enforcement Agencies	**4**	3	1										
Law Enforcement Services	**1**	1	0										
Legal Assistance Modalities	**16**	9	7										
Legal Services	**31**	17	14										
EDUCATION	**4**	**0**	**4**										
Educational Institutions/Schools	**1**	0	1										
Educational Programs	**2**	0	2										
Educational Support Services	**1**	0	1										
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**7**	**4**	**3**										
Environmental Protection and Improvement	**0**	0	0										
Public Health	**4**	2	2										
Public Safety	**3**	2	1										
HEALTH CARE	**59**	**34**	**25**										
Emergency Medical Care	**0**	0	0										
Health Screening/Diagnostic Services	**1**	1	0										
Health Supportive Services	**34**	20	14										
Human Reproduction	**3**	3	0										
Inpatient Health Facilities	**8**	6	2										
Outpatient Health Facilities	**1**	1	0										
Rehabilitative / Habilitative Services	**1**	0	1										
Specialized Treatment	**2**	1	1										
Specialty Medicine	**9**	2	7										

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Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
INCOME SUPPORT AND EMPLOYMENT	**141**	**80**	**61**										
Employment	**3**	2	1										
Public Assistance Programs	**103**	61	42										
Social Insurance Programs	**9**	6	3										
Temporary Financial Aid	**26**	11	15										
INDIVIDUAL AND FAMILY LIFE	**25**	**16**	**9**										
Death Certification/Burial Arrangements	**2**	2	0										
Domestic Animal Services	**0**	0	0										
Individual and Family Support Services	**19**	10	9										
Leisure Activities	**0**	0	0										
Mutual Support	**2**	2	0										
Social Development and Enrichment	**0**	0	0										
Volunteer Opportunities and Development	**2**	2	0										
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**47**	**30**	**17**										
Counseling Settings / Approaches	**9**	7	2										
Mental Health Care Facilities	**1**	0	1										
Mental Health Evaluation and Treatment	**27**	18	9										
Mental Health Support Services	**3**	3	0										
Substance Use Disorder Services	**7**	2	5										
ORGANIZATIONAL/COMMUNITY SERVICES	**112**	**62**	**50**										
Arts and Culture	**0**	0	0										
Community Economic Development	**4**	4	0										
Community Facilities / Centers	**1**	0	1										
Community Groups / Government Offices	**23**	10	13										
Community Planning and Public Works	**4**	3	1										
Disaster Services	**0**	0	0										
Donor Services	**5**	2	3										
Information Services	**71**	41	30										
Military Services	**0**	0	0										
Occupational/Professional Associations	**0**	0	0										
Organizational Development and Management	**3**	2	1										
Political Organizations and Participation	**1**	0	1										
Research	**0**	0	0										
REFERRALS TO SERVICES NOT IN 211 DATABASE	**23**	**16**	**7**										
TOTAL NUMBER OF REFERRALS	**2,336**	**970**	**1366**										