Windham County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	348	322	322	158								
PRIOR YEAR	324	307	255	186	115	136	127	164	167	169	181	268

Year-to-Date Contacts for County: **1150**

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**438**	**175**	**107**	**124**	**32**								
Food	**12**	4	2	5	1								
Housing/Shelter	**394**	162	98	108	26								
Material Goods	**2**	1	0	1	0								
Transportation	**14**	3	5	2	4								
Utilities	**16**	5	2	8	1								
CONSUMER SERVICES	**228**	**51**	**95**	**64**	**18**								
Consumer Assistance & Protection	**13**	3	4	2	4								
Consumer Regulation	**5**	2	1	2	0								
Money Management	**6**	3	2	1	0								
Tax Organizations and Services	**204**	43	88	59	14								
CRIMINAL JUSTICE AND LEGAL SERVICES	**42**	**11**	**9**	**13**	**9**								
Courts	**2**	0	0	1	1								
Criminal Correction System	**1**	0	1	0	0								
Judicial Services	**0**	0	0	0	0								
Law Enforcement Agencies	**1**	0	1	0	0								
Law Enforcement Services	**0**	0	0	0	0								
Legal Assistance Modalities	**15**	4	2	7	2								
Legal Services	**23**	7	5	5	6								
EDUCATION	**3**	**0**	**2**	**0**	**1**								
Educational Institutions/Schools	**0**	0	0	0	0								
Educational Programs	**1**	0	1	0	0								
Educational Support Services	**2**	0	1	0	1								
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**2**	**0**	**1**	**1**	**0**								
Environmental Protection and Improvement	**1**	0	0	1	0								
Public Health	**1**	0	1	0	0								
Public Safety	**0**	0	0	0	0								
HEALTH CARE	**49**	**14**	**14**	**8**	**13**								
Emergency Medical Care	**0**	0	0	0	0								
Health Screening/Diagnostic Services	**1**	0	0	1	0								
Health Supportive Services	**37**	13	9	7	8								
Human Reproduction	**0**	0	0	0	0								
Inpatient Health Facilities	**0**	0	0	0	0								
Outpatient Health Facilities	**0**	0	0	0	0								
Rehabilitative / Habilitative Services	**0**	0	0	0	0								
Specialized Treatment	**3**	0	3	0	0								
Specialty Medicine	**8**	1	2	0	5								

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		J	F	M	A	M	J	J	A	S	O	N	D
INCOME SUPPORT AND EMPLOYMENT	**96**	**40**	**24**	**19**	**13**								
Employment	**2**	2	0	0	0								
Public Assistance Programs	**70**	32	17	14	7								
Social Insurance Programs	**0**	0	0	0	0								
Temporary Financial Aid	**24**	6	7	5	6								
INDIVIDUAL AND FAMILY LIFE	**6**	**5**	**1**	**0**	**0**								
Death Certification/Burial Arrangements	**1**	1	0	0	0								
Domestic Animal Services	**0**	0	0	0	0								
Individual and Family Support Services	**3**	2	1	0	0								
Leisure Activities	**0**	0	0	0	0								
Mutual Support	**2**	2	0	0	0								
Social Development and Enrichment	**0**	0	0	0	0								
Volunteer Opportunities and Development	**0**	0	0	0	0								
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**37**	**8**	**8**	**9**	**12**								
Counseling Settings / Approaches	**4**	0	2	0	2								
Mental Health Care Facilities	**1**	0	0	0	1								
Mental Health Evaluation and Treatment	**24**	7	5	8	4								
Mental Health Support Services	**1**	1	0	0	0								
Substance Use Disorder Services	**7**	0	1	1	5								
ORGANIZATIONAL/COMMUNITY SERVICES	**82**	**17**	**23**	**18**	**24**								
Arts and Culture	**0**	0	0	0	0								
Community Economic Development	**2**	0	1	0	1								
Community Facilities / Centers	**2**	0	0	1	1								
Community Groups / Government Offices	**19**	4	7	5	3								
Community Planning and Public Works	**1**	0	0	0	1								
Disaster Services	**1**	0	1	0	0								
Donor Services	**2**	1	0	1	0								
Information Services	**55**	12	14	11	18								
Military Services	**0**	0	0	0	0								
Occupational/Professional Associations	**0**	0	0	0	0								
Organizational Development and Management	**0**	0	0	0	0								
Political Organizations and Participation	**0**	0	0	0	0								
Research	**0**	0	0	0	0								
REFERRALS TO SERVICES NOT IN 211 DATABASE	**9**	**2**	**2**	**2**	**3**								
TOTAL NUMBER OF REFERRALS	**992**	**323**	**286**	**258**	**125**								