Washington County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	327	274	258	147								
PRIOR YEAR	286	194	195	190	189	174	195	225	185	203	249	384

Year-to-Date Contacts for County: **1006**

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**431**	**153**	**121**	**109**	**48**								
Food	**11**	2	3	2	4								
Housing/Shelter	**387**	141	112	95	39								
Material Goods	**5**	1	0	2	2								
Transportation	**12**	2	3	6	1								
Utilities	**16**	7	3	4	2								
CONSUMER SERVICES	**31**	**8**	**6**	**9**	**8**								
Consumer Assistance & Protection	**6**	2	2	0	2								
Consumer Regulation	**8**	2	0	5	1								
Money Management	**1**	1	0	0	0								
Tax Organizations and Services	**16**	3	4	4	5								
CRIMINAL JUSTICE AND LEGAL SERVICES	**29**	**8**	**12**	**5**	**4**								
Courts	**0**	0	0	0	0								
Criminal Correction System	**1**	1	0	0	0								
Judicial Services	**0**	0	0	0	0								
Law Enforcement Agencies	**5**	1	4	0	0								
Law Enforcement Services	**1**	1	0	0	0								
Legal Assistance Modalities	**10**	4	2	3	1								
Legal Services	**12**	1	6	2	3								
EDUCATION	**1**	**1**	**0**	**0**	**0**								
Educational Institutions/Schools	**1**	1	0	0	0								
Educational Programs	**0**	0	0	0	0								
Educational Support Services	**0**	0	0	0	0								
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**16**	**2**	**4**	**6**	**4**								
Environmental Protection and Improvement	**2**	0	0	2	0								
Public Health	**13**	2	3	4	4								
Public Safety	**1**	0	1	0	0								
HEALTH CARE	**25**	**9**	**4**	**6**	**6**								
Emergency Medical Care	**0**	0	0	0	0								
Health Screening/Diagnostic Services	**0**	0	0	0	0								
Health Supportive Services	**21**	8	3	4	6								
Human Reproduction	**0**	0	0	0	0								
Inpatient Health Facilities	**2**	0	0	2	0								
Outpatient Health Facilities	**1**	0	1	0	0								
Rehabilitative / Habilitative Services	**0**	0	0	0	0								
Specialized Treatment	**1**	1	0	0	0								
Specialty Medicine	**0**	0	0	0	0								

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INCOME SUPPORT AND EMPLOYMENT	**107**	**37**	**25**	**21**	**24**								
Employment	**2**	0	0	2	0								
Public Assistance Programs	**78**	32	19	11	16								
Social Insurance Programs	**3**	0	0	2	1								
Temporary Financial Aid	**24**	5	6	6	7								
INDIVIDUAL AND FAMILY LIFE	**20**	**3**	**7**	**7**	**3**								
Death Certification/Burial Arrangements	**0**	0	0	0	0								
Domestic Animal Services	**2**	0	1	1	0								
Individual and Family Support Services	**11**	3	1	4	3								
Leisure Activities	**0**	0	0	0	0								
Mutual Support	**5**	0	3	2	0								
Social Development and Enrichment	**1**	0	1	0	0								
Volunteer Opportunities and Development	**1**	0	1	0	0								
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**51**	**15**	**14**	**12**	**10**								
Counseling Settings / Approaches	**5**	1	2	2	0								
Mental Health Care Facilities	**3**	1	1	1	0								
Mental Health Evaluation and Treatment	**25**	9	6	4	6								
Mental Health Support Services	**7**	1	2	2	2								
Substance Use Disorder Services	**11**	3	3	3	2								
ORGANIZATIONAL/COMMUNITY SERVICES	**68**	**19**	**14**	**17**	**18**								
Arts and Culture	**0**	0	0	0	0								
Community Economic Development	**0**	0	0	0	0								
Community Facilities / Centers	**2**	0	2	0	0								
Community Groups / Government Offices	**15**	5	3	4	3								
Community Planning and Public Works	**9**	2	0	1	6								
Disaster Services	**1**	0	0	1	0								
Donor Services	**0**	0	0	0	0								
Information Services	**39**	11	8	11	9								
Military Services	**0**	0	0	0	0								
Occupational/Professional Associations	**0**	0	0	0	0								
Organizational Development and Management	**2**	1	1	0	0								
Political Organizations and Participation	**0**	0	0	0	0								
Research	**0**	0	0	0	0								
REFERRALS TO SERVICES NOT IN 211 DATABASE	**11**	**4**	**1**	**3**	**3**								
TOTAL NUMBER OF REFERRALS	**790**	**259**	**208**	**195**	**128**								