## *Franklin County*

**Vermont 2-1-1**
**Referrals by Type of Need**
**January 1, 2017 - December 31, 2017**

| | Number of Contacts by Month | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | J | F | M | A | M | J | J | A | S | O | N | D |
| | 168 | 124 | 154 | 112 | | | | | | | | |
| PRIOR YEAR | 166 | 140 | 136 | 130 | 126 | 162 | 125 | 145 | 134 | 183 | 204 | 149 |

**Year-to-Date Contacts for County:** **558**

| Need Category | Referrals YTD | Number of Referrals | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | J | F | M | A | M | J | J | A | S | O | N | D |
| **BASIC NEEDS** | **164** | **48** | **36** | **45** | **35** | | | | | | | | |
| Food | **8** | 4 | 0 | 2 | 2 | | | | | | | | |
| Housing/Shelter | **122** | 35 | 28 | 29 | 30 | | | | | | | | |
| Material Goods | **2** | 1 | 0 | 1 | 0 | | | | | | | | |
| Transportation | **10** | 1 | 3 | 5 | 1 | | | | | | | | |
| Utilities | **22** | 7 | 5 | 8 | 2 | | | | | | | | |
| **CONSUMER SERVICES** | **48** | **7** | **20** | **16** | **5** | | | | | | | | |
| Consumer Assistance & Protection | **8** | 0 | 6 | 2 | 0 | | | | | | | | |
| Consumer Regulation | **4** | 2 | 1 | 1 | 0 | | | | | | | | |
| Money Management | **2** | 1 | 0 | 0 | 1 | | | | | | | | |
| Tax Organizations and Services | **34** | 4 | 13 | 13 | 4 | | | | | | | | |
| **CRIMINAL JUSTICE AND LEGAL SERVICES** | **59** | **16** | **11** | **17** | **15** | | | | | | | | |
| Courts | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Criminal Correction System | **2** | 0 | 1 | 0 | 1 | | | | | | | | |
| Judicial Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Law Enforcement Agencies | **3** | 1 | 1 | 0 | 1 | | | | | | | | |
| Law Enforcement Services | **2** | 1 | 1 | 0 | 0 | | | | | | | | |
| Legal Assistance Modalities | **28** | 6 | 4 | 10 | 8 | | | | | | | | |
| Legal Services | **24** | 8 | 4 | 7 | 5 | | | | | | | | |
| **EDUCATION** | **0** | **0** | **0** | **0** | **0** | | | | | | | | |
| Educational Institutions/Schools | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Educational Programs | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Educational Support Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| **ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY** | **7** | **2** | **0** | **4** | **1** | | | | | | | | |
| Environmental Protection and Improvement | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Public Health | **6** | 1 | 0 | 4 | 1 | | | | | | | | |
| Public Safety | **1** | 1 | 0 | 0 | 0 | | | | | | | | |
| **HEALTH CARE** | **27** | **12** | **5** | **6** | **4** | | | | | | | | |
| Emergency Medical Care | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Health Screening/Diagnostic Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Health Supportive Services | **15** | 6 | 3 | 3 | 3 | | | | | | | | |
| Human Reproduction | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Inpatient Health Facilities | **1** | 0 | 1 | 0 | 0 | | | | | | | | |
| Outpatient Health Facilities | **1** | 1 | 0 | 0 | 0 | | | | | | | | |
| Rehabilitative / Habilitative Services | **1** | 0 | 0 | 0 | 1 | | | | | | | | |
| Specialized Treatment | **5** | 3 | 0 | 2 | 0 | | | | | | | | |
| Specialty Medicine | **4** | 2 | 1 | 1 | 0 | | | | | | | | |

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| | Number of Contacts by Month | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | J | F | M | A | M | J | J | A | S | O | N | D |
| | 168 | 124 | 154 | 112 | | | | | | | | |
| PRIOR YEAR | 166 | 140 | 136 | 130 | 126 | 162 | 125 | 145 | 134 | 183 | 204 | 149 |

**Year-to-Date Contacts for County:** 558

| Need Category | Referrals YTD | Number of Referrals | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | J | F | M | A | M | J | J | A | S | O | N | D |
| **INCOME SUPPORT AND EMPLOYMENT** | **64** | **20** | **10** | **14** | **20** | | | | | | | | |
| Employment | **1** | 1 | 0 | 0 | 0 | | | | | | | | |
| Public Assistance Programs | **36** | 12 | 6 | 8 | 10 | | | | | | | | |
| Social Insurance Programs | **1** | 0 | 1 | 0 | 0 | | | | | | | | |
| Temporary Financial Aid | **26** | 7 | 3 | 6 | 10 | | | | | | | | |
| **INDIVIDUAL AND FAMILY LIFE** | **16** | **5** | **6** | **5** | **0** | | | | | | | | |
| Death Certification/Burial Arrangements | **1** | 0 | 1 | 0 | 0 | | | | | | | | |
| Domestic Animal Services | **1** | 1 | 0 | 0 | 0 | | | | | | | | |
| Individual and Family Support Services | **12** | 3 | 5 | 4 | 0 | | | | | | | | |
| Leisure Activities | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Mutual Support | **1** | 1 | 0 | 0 | 0 | | | | | | | | |
| Social Development and Enrichment | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Volunteer Opportunities and Development | **1** | 0 | 0 | 1 | 0 | | | | | | | | |
| **MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES** | **13** | **5** | **3** | **1** | **4** | | | | | | | | |
| Counseling Settings / Approaches | **2** | 1 | 0 | 0 | 1 | | | | | | | | |
| Mental Health Care Facilities | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Mental Health Evaluation and Treatment | **7** | 3 | 1 | 1 | 2 | | | | | | | | |
| Mental Health Support Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Substance Use Disorder Services | **4** | 1 | 2 | 0 | 1 | | | | | | | | |
| **ORGANIZATIONAL/COMMUNITY SERVICES** | **62** | **16** | **7** | **17** | **22** | | | | | | | | |
| Arts and Culture | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Community Economic Development | **2** | 2 | 0 | 0 | 0 | | | | | | | | |
| Community Facilities / Centers | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Community Groups / Government Offices | **17** | 3 | 4 | 6 | 4 | | | | | | | | |
| Community Planning and Public Works | **7** | 0 | 0 | 0 | 7 | | | | | | | | |
| Disaster Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Donor Services | **2** | 1 | 1 | 0 | 0 | | | | | | | | |
| Information Services | **34** | 10 | 2 | 11 | 11 | | | | | | | | |
| Military Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Occupational/Professional Associations | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Organizational Development and Management | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Political Organizations and Participation | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Research | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| **REFERRALS TO SERVICES NOT IN 211 DATABASE** | **8** | **2** | **3** | **0** | **3** | | | | | | | | |
| **TOTAL NUMBER OF REFERRALS** | **468** | **5** | **101** | **125** | **109** | | | | | | | | |