Chittenden County

Vermont 2-1-1
Referrals by Type of Need
January 1, 2017 - December 31, 2017

	Number of Contacts by Month											
	J	F	M	A	M	J	J	A	S	O	N	D
	1236	1801	1754	783								
PRIOR YEAR	1234	1806	1094	898	596	618	614	756	627	665	755	1185

Year-to-Date Contacts for County: **5574**

Need Category	Referrals YTD	Number of Referrals											
		J	F	M	A	M	J	J	A	S	O	N	D
BASIC NEEDS	**1,382**	**394**	**414**	**449**	**125**								
Food	**32**	9	8	8	7								
Housing/Shelter	**1230**	356	376	403	95								
Material Goods	**37**	7	8	13	9								
Transportation	**40**	10	10	12	8								
Utilities	**43**	12	12	13	6								
CONSUMER SERVICES	**1,721**	**300**	**753**	**470**	**198**								
Consumer Assistance & Protection	**22**	7	4	6	5								
Consumer Regulation	**15**	5	4	6	0								
Money Management	**5**	0	2	3	0								
Tax Organizations and Services	**1679**	288	743	455	193								
CRIMINAL JUSTICE AND LEGAL SERVICES	**132**	**34**	**23**	**42**	**33**								
Courts	**4**	3	1	0	0								
Criminal Correction System	**3**	1	0	1	1								
Judicial Services	**0**	0	0	0	0								
Law Enforcement Agencies	**17**	3	1	8	5								
Law Enforcement Services	**3**	1	0	1	1								
Legal Assistance Modalities	**39**	9	7	13	10								
Legal Services	**66**	17	14	19	16								
EDUCATION	**6**	**0**	**4**	**2**	**0**								
Educational Institutions/Schools	**1**	0	1	0	0								
Educational Programs	**3**	0	2	1	0								
Educational Support Services	**2**	0	1	1	0								
ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY	**12**	**4**	**3**	**4**	**1**								
Environmental Protection and Improvement	**0**	0	0	0	0								
Public Health	**9**	2	2	4	1								
Public Safety	**3**	2	1	0	0								
HEALTH CARE	**105**	**34**	**25**	**23**	**23**								
Emergency Medical Care	**0**	0	0	0	0								
Health Screening/Diagnostic Services	**1**	1	0	0	0								
Health Supportive Services	**68**	20	14	17	17								
Human Reproduction	**3**	3	0	0	0								
Inpatient Health Facilities	**12**	6	2	2	2								
Outpatient Health Facilities	**2**	1	0	1	0								
Rehabilitative / Habilitative Services	**1**	0	1	0	0								
Specialized Treatment	**3**	1	1	1	0								
Specialty Medicine	**15**	2	7	2	4								

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		J	F	M	A	M	J	J	A	S	O	N	D
INCOME SUPPORT AND EMPLOYMENT	**258**	**80**	**61**	**75**	**42**								
Employment	**6**	2	1	2	1								
Public Assistance Programs	**182**	61	42	54	25								
Social Insurance Programs	**10**	6	3	0	1								
Temporary Financial Aid	**60**	11	15	19	15								
INDIVIDUAL AND FAMILY LIFE	**51**	**16**	**9**	**11**	**15**								
Death Certification/Burial Arrangements	**2**	2	0	0	0								
Domestic Animal Services	**3**	0	0	2	1								
Individual and Family Support Services	**35**	10	9	6	10								
Leisure Activities	**2**	0	0	1	1								
Mutual Support	**4**	2	0	0	2								
Social Development and Enrichment	**0**	0	0	0	0								
Volunteer Opportunities and Development	**5**	2	0	2	1								
MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES	**82**	**30**	**17**	**19**	**16**								
Counseling Settings / Approaches	**13**	7	2	2	2								
Mental Health Care Facilities	**2**	0	1	1	0								
Mental Health Evaluation and Treatment	**52**	18	9	14	11								
Mental Health Support Services	**5**	3	0	2	0								
Substance Use Disorder Services	**10**	2	5	0	3								
ORGANIZATIONAL/COMMUNITY SERVICES	**263**	**62**	**50**	**62**	**89**								
Arts and Culture	**0**	0	0	0	0								
Community Economic Development	**8**	4	0	2	2								
Community Facilities / Centers	**1**	0	1	0	0								
Community Groups / Government Offices	**55**	10	13	14	18								
Community Planning and Public Works	**28**	3	1	2	22								
Disaster Services	**1**	0	0	0	1								
Donor Services	**5**	2	3	0	0								
Information Services	**160**	41	30	43	46								
Military Services	**0**	0	0	0	0								
Occupational/Professional Associations	**0**	0	0	0	0								
Organizational Development and Management	**4**	2	1	1	0								
Political Organizations and Participation	**1**	0	1	0	0								
Research	**0**	0	0	0	0								
REFERRALS TO SERVICES NOT IN 211 DATABASE	**40**	**16**	**7**	**10**	**7**								
TOTAL NUMBER OF REFERRALS	**4,052**	**970**	**1366**	**1167**	**549**								