## *Addison County*

**Vermont 2-1-1**
**Referrals by Type of Need**
**January 1, 2017 - December 31, 2017**

| Number of Contacts by Month | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| J | F | M | A | M | J | J | A | S | O | N | D |
| 61 | 54 | 55 | 58 | | | | | | | | |
| 76 | 73 | 75 | 55 | 46 | 53 | 61 | 62 | 47 | 53 | 54 | 69 |

**Year-to-Date Contacts for County:** **228**

| Need Category | Referrals YTD | Number of Referrals | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | J | F | M | A | M | J | J | A | S | O | N | D |
| **BASIC NEEDS** | **51** | **16** | **13** | **15** | **7** | | | | | | | | |
| Food | **1** | 0 | 0 | 1 | 0 | | | | | | | | |
| Housing/Shelter | **31** | 10 | 5 | 11 | 5 | | | | | | | | |
| Material Goods | **2** | 1 | 0 | 0 | 1 | | | | | | | | |
| Transportation | **8** | 3 | 5 | 0 | 0 | | | | | | | | |
| Utilities | **9** | 2 | 3 | 3 | 1 | | | | | | | | |
| **CONSUMER SERVICES** | **33** | **6** | **8** | **8** | **11** | | | | | | | | |
| Consumer Assistance & Protection | **1** | 0 | 0 | 0 | 1 | | | | | | | | |
| Consumer Regulation | **4** | 1 | 2 | 0 | 1 | | | | | | | | |
| Money Management | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Tax Organizations and Services | **23** | 5 | 6 | 8 | 9 | | | | | | | | |
| **CRIMINAL JUSTICE AND LEGAL SERVICES** | **12** | **5** | **3** | **1** | **3** | | | | | | | | |
| Courts | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Criminal Correction System | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Judicial Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Law Enforcement Agencies | **1** | 1 | 0 | 0 | 0 | | | | | | | | |
| Law Enforcement Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Legal Assistance Modalities | **7** | 2 | 2 | 1 | 2 | | | | | | | | |
| Legal Services | **4** | 2 | 1 | 0 | 1 | | | | | | | | |
| **EDUCATION** | **0** | **0** | **0** | **0** | **0** | | | | | | | | |
| Educational Institutions/Schools | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Educational Programs | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Educational Support Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| **ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY** | **1** | **0** | **1** | **0** | **0** | | | | | | | | |
| Environmental Protection and Improvement | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Public Health | **1** | 0 | 1 | 0 | 0 | | | | | | | | |
| Public Safety | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| **HEALTH CARE** | **10** | **4** | **1** | **1** | **4** | | | | | | | | |
| Emergency Medical Care | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Health Screening/Diagnostic Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Health Supportive Services | **6** | 2 | 1 | 1 | 2 | | | | | | | | |
| Human Reproduction | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Inpatient Health Facilities | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Outpatient Health Facilities | **1** | 1 | 0 | 0 | 0 | | | | | | | | |
| Rehabilitative / Habilitative Services | **1** | 0 | 0 | 0 | 1 | | | | | | | | |
| Specialized Treatment | **1** | 1 | 0 | 0 | 0 | | | | | | | | |
| Specialty Medicine | **1** | 0 | 0 | 0 | 1 | | | | | | | | |

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| 76 | 73 | 75 | 55 | 46 | 53 | 61 | 62 | 47 | 53 | 54 | 69 |

**Year-to-Date Contacts for County:** **228**

| Need Category | Referrals YTD | Number of Referrals | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | J | F | M | A | M | J | J | A | S | O | N | D |
| **INCOME SUPPORT AND EMPLOYMENT** | **15** | **9** | **1** | **3** | **2** | | | | | | | | |
| Employment | 0 | 0 | 0 | 0 | 0 | | | | | | | | |
| Public Assistance Programs | 4 | 4 | 0 | 0 | 0 | | | | | | | | |
| Social Insurance Programs | 3 | 2 | 0 | 0 | 1 | | | | | | | | |
| Temporary Financial Aid | **8** | 3 | 1 | 3 | 1 | | | | | | | | |
| **INDIVIDUAL AND FAMILY LIFE** | **5** | **1** | **0** | **1** | **3** | | | | | | | | |
| Death Certification/Burial Arrangements | **1** | 1 | 0 | 0 | 0 | | | | | | | | |
| Domestic Animal Services | **1** | 0 | 0 | 0 | 1 | | | | | | | | |
| Individual and Family Support Services | **1** | 0 | 0 | 1 | 0 | | | | | | | | |
| Leisure Activities | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Mutual Support | **1** | 0 | 0 | 0 | 1 | | | | | | | | |
| Social Development and Enrichment | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Volunteer Opportunities and Development | **1** | 0 | 0 | 0 | 1 | | | | | | | | |
| **MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES** | **9** | **1** | **3** | **1** | **4** | | | | | | | | |
| Counseling Settings / Approaches | **1** | 0 | 0 | 0 | 1 | | | | | | | | |
| Mental Health Care Facilities | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Mental Health Evaluation and Treatment | **5** | 1 | 2 | 1 | 1 | | | | | | | | |
| Mental Health Support Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Substance Use Disorder Services | **3** | 0 | 1 | 0 | 2 | | | | | | | | |
| **ORGANIZATIONAL/COMMUNITY SERVICES** | **32** | **10** | **7** | **7** | **8** | | | | | | | | |
| Arts and Culture | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Community Economic Development | **1** | 0 | 0 | 1 | 0 | | | | | | | | |
| Community Facilities / Centers | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Community Groups / Government Offices | **7** | 4 | 2 | 0 | 1 | | | | | | | | |
| Community Planning and Public Works | **2** | 0 | 0 | 0 | 2 | | | | | | | | |
| Disaster Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Donor Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Information Services | **22** | 6 | 5 | 6 | 5 | | | | | | | | |
| Military Services | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Occupational/Professional Associations | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Organizational Development and Management | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Political Organizations and Participation | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| Research | **0** | 0 | 0 | 0 | 0 | | | | | | | | |
| **REFERRALS TO SERVICES NOT IN 211 DATABASE** | **4** | **0** | **2** | **1** | **1** | | | | | | | | |
| **TOTAL NUMBER OF REFERRALS** | **172** | **52** | **39** | **38** | **43** | | | | | | | | |